

## **Program B: Criminal Investigations Program**

Unless otherwise indicated, all objectives are to be accomplished during or by the end of FY 2003-2004. Objectives may be key or supporting level. The level of the objective appears after the objective number and before the objective text.

Performance indicators are made up of two parts: name and value. The indicator name describes what is being measured. The indicator value is the numeric value or level achieved within a given measurement period. For budgeting purposes, performance indicators are shown for the prior fiscal year, the current fiscal year, and alternative funding scenarios (continuation budget level and Executive Budget recommendation level) for the ensuing fiscal year of the budget document. Performance indicators may be key, supporting, or general performance information level. Key level is indicated by a "K" in the "Level" column of the standard performance indicator table. Supporting level is indicated by an "S" in the "Level" column of the standard performance indicator table. General Performance Information indicators appear in tables labeled as General Performance Information.

The continuation level performance values shown in the following standard performance tables reflect the agency's continuation budget request.

DEPARTMENT ID: Department of Public Safety and Corrections  
 AGENCY ID: 08-419 Public Safety Services - Office of State Police  
 PROGRAM ID: Program B: Criminal Investigations

1. (KEY) Through the Detective Section, to initiate a minimum of 375 criminal investigations in FY 2003-2004

Strategic Link: This objective partially accomplishes Strategic Objective I.1: To increase the number of criminal investigations 10% by June 30, 2002.

Louisiana: Vision 2020 Link: This objective contributes to Vision 2020 Objective 3.3: To have safe homes, schools and streets throughout the state.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
1918	K	Number of criminal investigations initiated	577	368 <sup>1</sup>	438	438 <sup>2</sup>	400 <sup>2</sup>	375 <sup>3</sup>

<sup>1</sup> The number of commissioned personnel in the Detective Section has decreased over the past year due to resignations, retirements, and transfers. Most of the vacant positions have not been filled. Since September 11, 2001, a number of commissioned personnel assigned to the unit have been periodically assigned to other state police duties. Detective personnel also spent considerable time during the months of October and November responding to anthrax complaints. That activity is reflected in the large number of "Other Agency Assists".

<sup>2</sup> The number of commissioned personnel in the Detective Section has decreased over the past year due to resignations, retirements, and transfers. Most of the vacant positions have not been filled. The continuation level reflects a more accurate forecast with an increase based on actual yearend performance for FY 2001-2002.

<sup>3</sup> The agency indicates that, due a decrease in the amount of investigative expenses budgeted to Criminal Investigations, it will be necessary to reduce the amount of proposed cases that can be opened. This budget decrease is related largely to decreased Riverboat Gaming Enforcement Fund revenues.

See the General Performance Information table that follows this objective for additional information on Detective Section.

DEPARTMENT ID: Department of Public Safety and Corrections  
 AGENCY ID: 08-419 Public Safety Services - Office of State Police  
 PROGRAM ID: Program B: Criminal Investigations

GENERAL PERFORMANCE INFORMATION: DETECTIVE SECTION						
LaPAS PI CODE	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES				
		PRIOR YEAR ACTUAL FY 1997-98	PRIOR YEAR ACTUAL FY 1998-99	PRIOR YEAR ACTUAL FY 1999-00	PRIOR YEAR ACTUAL FY 2000-01	PRIOR YEAR ACTUAL FY 2001-02
1918	Number of criminal investigations initiated <sup>1</sup>	387	578	681	504	368
10943	Number of cases closed <sup>2</sup>	282	558	659	534	349
10929	Percentage of cases closed	72.8%	96.5%	96.7%	106.0%	94.0%
10931	Number of felony arrests <sup>3</sup>	322	564	640	463	355
10932	Number of other agency assists <sup>4</sup>	1,200	2,552	3,970	2,939	2,057
10933	Value of stolen property recovered	\$2,453,370	\$3,679,652	\$4,090,007	\$3,269,509	\$1,695,621

<sup>1</sup> Criminal investigations initiated (cases opened) - The determination, upon review of a complaint or information, that further investigative action is necessary. If further investigation is warranted, a case number is drawn for reference and tracking purposes.

<sup>2</sup> Criminal Investigations closed (cases closed) - Cases are considered closed when a determination has been made that no further investigation effort is needed. Cases are closed when arrests occur, the information or complaint is unfounded, the case is referred to another law enforcement agency, or it is closed administratively when a case is unable to be resolved.

<sup>3</sup> Excludes narcotics arrests. See Objective 2 for information on narcotics arrests.

<sup>4</sup> Other agency assists includes requested information or other assistance given to another law enforcement agency.

DEPARTMENT ID: Department of Public Safety and Corrections  
 AGENCY ID: 08-419 Public Safety Services - Office of State Police  
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2. (KEY) Through the Narcotics Section, to initiate a minimum of 642 criminal investigations in FY 2003-2004.

Strategic Link: This objective partially accomplishes Strategic Objective I.1: To increase the number of criminal investigations 10% by FY 2006.

Louisiana: Vision 2020 Link: This objective contributes to Vision 2020 Objective 3.3: To have safe homes, schools and streets throughout the state.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
6618	K	Number of criminal investigations initiated	405	641	642	642	642	642

See the General Performance Information table that follows this objective for additional information on Narcotics Section.

DEPARTMENT ID: Department of Public Safety and Corrections  
 AGENCY ID: 08-419 Public Safety Services - Office of State Police  
 PROGRAM ID: Program B: Criminal Investigations

GENERAL PERFORMANCE INFORMATION: NARCOTICS SECTION						
LaPAS PI CODE	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES				
		PRIOR YEAR ACTUAL FY 1997-98	PRIOR YEAR ACTUAL FY 1998-99	PRIOR YEAR ACTUAL FY 1999-00	PRIOR YEAR ACTUAL FY 2000-01	PRIOR YEAR ACTUAL FY 2001-02
6618	Number of criminal investigations initiated <sup>1</sup>	397	400	629	636	641
10943	Number of criminal investigations closed <sup>2</sup>	303	330	534	595	601
10948	Percentage of investigations closed <sup>2</sup>	77.6%	82.5%	84.3%	82.5%	94.0%
10958	Number of narcotics arrests	1,045	869	798	960	958
10960	Value of narcotics seized	\$3,605,545	\$102,432,204	\$34,415,304	\$25,553,388	\$24,915,754

<sup>1</sup> Criminal investigations initiated (cases opened ) - The determination, upon review of a complaint or information, that further investigative action is necessary. If further investigation is warranted, a case number is drawn for reference and tracking purposes.

<sup>2</sup> Criminal investigations closed (cases closed) - Cases are considered closed when a determination has been made that no further investigation effort is needed. Cases are closed when arrests occur, the information or complaint is unfounded, the case is referred to another law enforcement agency, or it is closed administratively when a case is unable to be resolved.

DEPARTMENT ID: Department of Public Safety and Corrections  
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3. (KEY) The Detective and Narcotics Sections will apprehend at least 140 fugitives in FY 2003-2004.

Strategic Link: This objective partially accomplishes Strategic Objective I.1: To increase the number of criminal investigations 10% by FY 2006.

Louisiana: Vision 2020 Link: This objective contributes to Vision 2020 Objective 3.3: To have safe homes, schools and streets throughout the state.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
14137	K	Number of fugitives apprehended	Not Applicable <sup>1</sup>	155	165	165	165	140

<sup>1</sup> This indicator did not appear under Act 12 of 2001 and has no performance standard for FY 2001-2002.

DEPARTMENT ID: Department of Public Safety and Corrections  
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 PROGRAM ID: Program B: Criminal Investigations

4. (KEY) Through the Insurance Fraud Section, to initiate a minimum of 200 criminal investigations in FY 2003-2004.

Strategic Link: This objective partially accomplishes Strategic Objective I.1: To increase the number of criminal investigations 10% by FY 2006.

Louisiana: Vision 2020 Link: This objective contributes to Vision 2020 Objective 3.3: To have safe homes, schools and streets throughout the state.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
10969	K	Number of criminal investigations initiated	170	116 <sup>1</sup>	179	179 <sup>2</sup>	200 <sup>2,3</sup>	200 <sup>2,3</sup>

<sup>1</sup> The Insurance Fraud Unit was not fully staffed with 11 additional investigators until August 2001. The impact of the additional personnel was not realized until September 2001 because of initial orientation and training. Since September 11, 2001, a number of commissioned personnel assigned to the unit have been periodically assigned to other state police duties. The impact of several lengthy criminal investigations have slowed the units ability to open new cases. The increase in the projected yearly key performance indicator (cases opened) was over-estimated based on calendar year 2000 performance. The cases opened and investigated during 2000 were considerably shorter investigations. The trend in the cases investigated during 2001 and 2002 is resulting in longer investigations because of the complexity and magnitude of the schemes and suspects investigated.

<sup>2</sup> FY 2001-2002 and FY 2002-2003 performance standards were estimated based on the number of cases opened in Calendar Year 2000 on a per investigator basis. During 2000, the Insurance Fraud Unit had only three investigators. The unit was not fully staffed until August 2001. Since the start of the unit, an increasing percentage of the criminal investigations initiated are requiring longer to investigate and therefore negatively impact the number of investigations that can be initiated. The proposed performance standard reflects a more accurate forecast of the output capability of the Insurance Fraud Unit based on its current T.O. and investigative trends.

<sup>3</sup> Performance level is adjusted by 72 investigations initiated as a result of CB-7-1 in the Criminal Program.

See the General Performance Information table that follows this objective for additional information on Insurance Fraud Section.

DEPARTMENT ID: Department of Public Safety and Corrections  
 AGENCY ID: 08-419 Public Safety Services - Office of State Police  
 PROGRAM ID: Program B: Criminal Investigations

GENERAL PERFORMANCE INFORMATION: INSURANCE FRAUD INVESTIGATIONS				
LaPAS PI CODE	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUE		
		PRIOR YEAR ACTUAL FY 1999-00	PRIOR YEAR ACTUAL FY 2000-01	PRIOR YEAR ACTUAL FY 2001-02
10970	Number of felony arrests	55	51	133
10971	Number of cases opened <sup>1</sup>	59	70	116
10972	Number of cases closed <sup>2</sup>	56	55	103
10973	Percentage of cases closed <sup>2</sup>	94.9%	78.6%	81.0%
10974	Number of other agency assists <sup>3</sup>	215	234	295
10975	Value of potential insurance dollars recovered	\$154,000	\$190,551,637 <sup>4</sup>	\$2,940,488

<sup>1</sup> Criminal investigations initiated (cases opened) - The determination, upon review of a complaint or information, that further investigative action is necessary. If further investigation is warranted, a case number is drawn for reference and tracking purposes.

<sup>2</sup> Criminal investigations closed (cases closed) - Cases are considered closed when a determination has been made that no further investigation effort is needed. Cases are closed when arrests occur, the information or complaint is unfounded, the case is referred to another law enforcement agency, or it is closed administratively when a case is unable to be resolved.

<sup>3</sup> "Other agency assists" includes provision of requested information or other assistance given to another law enforcement agency.

<sup>4</sup> The large amount of dollars recovered is partially due to an extraordinary case which resulted in a potential recovery of \$177 million.

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5. (KEY) Through the Investigative Support Section (ISS), to forensically analyze 24 computers in FY 2003-2004.

Strategic Link: This objective partially accomplishes Strategic Objective I.2: To increase the collection of criminal activity information 5% by increasing the development of both external and internal sources by FY 2006.

Louisiana: Vision 2020 Link: This objective contributes to Vision 2020 Objective 3.3: To have safe homes, schools and streets throughout the state.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
14143	K	Number of computers forensically analyzed	Not Applicable <sup>1</sup>	6	7	7 <sup>2</sup>	24 <sup>2</sup>	24 <sup>2</sup>
14144	K	Percentage increase in the number of computers analyzed	Not Applicable <sup>3</sup>	Not Applicable <sup>3</sup>	0%	0% <sup>2</sup>	243% <sup>2</sup>	243% <sup>2</sup>

<sup>1</sup> This indicator did not appear under Act 12 of 2001 and has no FY 2001-2002 performance standard.

<sup>2</sup> These specific performance indicators have increased due to technical support officers receiving additional specialized training and forensic related software and hardware. This new knowledge, in conjunction with the recently acquired resources have greatly increased the ability of the technicians to perform computer forensic analysis more timely and efficiently; thereby, allowing the section to take additional forensic cases which were once turned away.

<sup>3</sup> This indicator did not appear under Act 12 of 2001 and has no FY 2001-2002 performance standard. The department indicates that no actual figure is available for FY 2001-2002.